


# MYBLUECROSS TWO FACTOR AUTHENTICATION

*Two factor authentication provides an extra layer of security for your myBlueCross account. When you access your account from a new device, you will be prompted to enter a security code along with your username and password.*

- 1 You will choose to receive the security code in a text message or an email.
- 2 After you click "Send Code," the code will be sent to the mobile number or email address associated with your account.



**1**


  
**Please Verify Your Identity**  
It appears that you're logging in from a new device. For security purposes, we need to confirm your identity. We will send you a security code to your preferred method of communication below.

**How would you like to receive your security code?**

<p><b>Send me a text message</b> A security code will be sent to the following phone number:</p> <p>Select Mobile Number *** - *** - 9876 (mobile)</p> <p><input checked="" type="radio"/></p>	<p><b>Send me an email</b> A security code will be sent to the following email address:</p> <p>Email Address lorem***@xyz.com</p> <p><input type="radio"/></p>
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**Send Code**

**2**

  
**Please Verify Your Identity**  
It appears that you're logging in from a new device. For security purposes, we need to confirm your identity. We will send you a security code to your preferred method of communication below.

**We sent a security code to \*\*\* - \*\*\* - 9876. Please enter it below.**  
[Send code using a different method.](#)

**5** minutes until code expires. Didn't receive a code? [Resend Code](#)

- ▶ As needed, you can retrieve a forgotten username or password, request a new code, and select "remember this device" to bypass two factor authentication in the future.
- ▶ Visit [FL.ExploreMyPlan.com](https://FL.ExploreMyPlan.com) to log in or register for myBlueCross.

Blue Cross and Blue Shield of Florida is committed to protecting your information and improving your experience as a member.

Visit [FL.ExploreMyPlan.com/ContactUs](https://FL.ExploreMyPlan.com/ContactUs) if you have questions about accessing your myBlueCross account.

